



MFA (Multi-Factor Authentication) Enrollment

MFA is a solution to enhance security of applications & systems by requiring more than just a password to permit access. It maintains our compliance with federal & industry certifications where Iron Bow is required to protect our data with MFA.

This enrollment is required by **ALL** employees for access to Iron Bow resources.

Uses multiple factors authentication:

- ✓ Network Username = FirstInitialLastName (Ex: JSMITH)
- ✓ Network Password
- ✓ DUO Mobile App (mobile device) or DUO Hard Token (needs approval from MIS)

Applications that requires MFA:

- ✓ VPN – Cisco AnyConnect
- ✓ Webmail – <https://outlook.office365.us>
- ✓ Iron Links – <https://ironlinks.ironbow.com>
- ✓ EBS (timesheet) – <https://ebs.ironbow.com>
- ✓ BIZTools – <https://biztools.ironbow.com>
- ✓ Password Self Service – <https://access.ironbow.com>
- ✓ Employee Connect – <https://employeeconnect.ironbow.com>
- ✓ ServiceNow - <https://ironbow.servicenowservices.com/mis>

Enrollment and Activation:

1. MIS sent a text message to your phone number that's in your file.
2. Use the first text message to install the DUO Mobile app.
 - Android 7.0 or greater – Visit the Google Play store
 - iOS 11.0 or greater – Visit the App Store
3. Use the second text message to activate your account.

